



## Hello from the Communications Team!

Welcome to our fourth Police Authority Newsletter "Dialogue", aimed at providing you with information on issues that have arisen as a result of our Police Authority Community meetings and to alert you to any other information that we think will be of interest to you.

For this edition we thought we should introduce ourselves and give you a quick insight into our roles at the Police Authority.



**Naomi Walker, Communications Manager**

**Description** - An adorer of sour cream and chive Pringles, all things Flemish and a huge 'Lost' fanatic.

**Role** - responsible for the developing and delivering of public consultation activities, external publications and community events as well as coordinating internal and external communications, giving feedback to the public about the Authority and making sure that the public views on policing are fed into the Authority's performance scrutiny and planning process.

**Why get out of bed in the morning?** "I live such a hectic life... balancing the intricacies of my quest for the perfect lipstick between being a wife and mother and doing a job I really enjoy...give me a reason to stay in bed!"



**Ian Dickinson, Administrator**

**Description** - The proud owner of 'Dads taxi's', all things Maltese and a Preston North End Fan (well, someone has to be)

**Role** - to assist the Communications Manager in the delivery of public consultation activities, external publications and community events as well as co-ordinating the Authority's Independent Custody and Animal Welfare Schemes and servicing Police Authority Committees.

**Why get out of bed in the morning?** "My wife tells me to!"



**Danielle Norton, Administrative Assistant**

**Description** - I enjoy going to the theatre and the cinema, eating out and spending time with family and friends.

**Role** - to assist in the provision, maintenance and development of the Police Authority website including responding to all communication received through the site. I work with the Communications Manager to achieve delivery of public consultation activities and community events and assist the scheme administrator for the Authority's Independent Custody Visitor Scheme.

**Why get out of bed in the morning?**

Interesting question... "It's generally a struggle but I am lucky to have such a diverse and interesting role to undertake when I do get to work and outside of work, there is always shopping..."

## what affects your confidence?

As you are aware the Police Authority regularly measures the public's confidence in Lancashire Constabulary through its resident's Panel "Opinion". Since the start of the panel in 2002 we have been asking how confident residents are in the police and what things affect the way they feel. From this we know what impacts on confidence and can take steps to address those issues that cause a decrease.

Currently confidence in the police is high at 88%. The table below details the most recent reasons given by our panel members. We will continue to keep you informed of the results in future editions of Dialogue.

Things that increase confidence:	Things that decrease confidence:
Positive/professional reaction from the police (31%)	No/slow response from police (27%)
Rapid response from police (27%)	Unhappy with police reaction/follow up (26%)
Increase in visible police presence (27%)	Negative media coverage (9%)

### In this issue

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We want to ensure that this newsletter is addressing the issues that are important to you. If you have any suggestions about any issues or topics you would like us to include in the next edition, please contact Naomi Walker on 01772 531214 or e-mail [naomi.walker@lpa.lancsc.gov.uk](mailto:naomi.walker@lpa.lancsc.gov.uk)

# Linking up to Fight Crime

Police and local businesses in Bamber Bridge have teamed up in an attempt to make the village safer for all those who live, work and visit the town.

The close liaison between traders, licensees and the Police has been strengthened with the introduction of a radio scheme linking all parties together.

The initiative, which has been organised by Bamber Bridge Police Community Support Officer Lisa Gibbons, will see all parties able to quickly and effectively exchange

information in relation to crimes and suspicious activities and will also enable licensed premises to enforce the "Red Card Scheme" by alerting each other.

PCSO Lisa Gibbons said "Bamber Bridge already has an effective PUB WATCH scheme and this initiative should help to make the scheme even more effective."

The funding for the scheme has come from The Lancashire Partnership Against Crime (LANPAC), South Ribble Community Safety Partnership and

licensees have purchased their radios from local supplier TES Limited in Leyland.

Al Yusuf who works for LANPAC commented, "We are delighted to support this scheme and look forward to it being a success."

The scheme was initially launched in December with the licensed premises and followed in January with the shops and other businesses

Inspector Peter Lawson said "This is an excellent example of a number of different organisations



working together to achieve a common goal. It is only by working together that we can effectively combat crime and make our area a safer place in which to live. This scheme should prove both an effective deterrent and should also assist us in arresting those responsible for violent crime and disorder."

## partnerships together: the race is on

The race is on to tackle crime and community safety across Chorley, South Ribble and West Lancashire.

Since February, community police officers and safety experts from Chorley, South Ribble and West Lancashire have been putting their best feet forward as part of an 'on the beat' relay race designed to provide reassurance to residents and promote high visibility policing across the three boroughs.

The first part of the race, which started at a youth conference on alcohol awareness in Skelmersdale, saw officers in West Lancashire carrying out extra patrols on foot, by bike and by car, before passing a race baton to their colleagues in the neighbouring borough of South Ribble to do the same. Police and community safety representatives in Chorley finished the relay race at a final event for young people

at the end of March.

The race formed just one element of 'Partnerships Together' - an innovative safety campaign that aims to cut alcohol crime and domestic abuse, keep young people safe and out of trouble and encourage neighbourhoods across the three boroughs to take community safety seriously.

Made possible thanks to £25,000 in funding obtained from Lancashire County Council, 'Partnerships Together' delivered a wide range of events and activities in all three boroughs during February and March- each designed to tackle one of four themes:

### 1. Partnerships Together to Tackle Youth Nuisance

In early February, the campaign focused on tackling youth nuisance and disorder by providing a series of positive diversionary activities for young people. This part of the campaign kicked off



with a Youth Conference in Skelmersdale that encouraged young people to look specifically at the consequences of drinking alcohol. A series of other events for young people were held throughout February and March, including arts and sports projects, outdoor activities, DJ workshops and a two-day residential.

### 2. Partnerships Together to Promote Getting Involved

From the 12th to the 16th February, the campaign concentrated on promoting the work of Neighbourhood Watch. Police and community safety representatives in all three boroughs were out and

about to encourage people to become members of existing Neighbourhood Watch schemes or consider setting up new schemes in their areas.

### 3. Partnerships Together to Tackle Domestic Abuse

At the beginning of March the campaign shifted its focus to raise awareness of issues surrounding domestic abuse. Training for Police Community Support Officers in all three boroughs was held, which will help them to spot and deal with domestic abuse as they go about their work in the community.

### 4. Partnerships Together to Tackle Alcohol Crime

Finally, the last part of the campaign concentrated on reducing alcohol related incidents of crime and disorder throughout March and involved working closely with licensees across the three boroughs to encourage responsible drinking.

# Custody Developments

Some people who come into custody have physical or mental problems. Problems around alcohol or drug-related abuse or misuse are common and police officers are often placed at considerable risk from prisoners who are violent. These problems however, are overshadowed by the impact of a death in custody for the family and friends of the deceased and also the police officers and staff involved.

Therefore, the Home office recently issued guidance on how police forces should put in place safeguards to help raise the standards of care for those in custody.

Over the next few editions 'Dialogue' will take a look at the guidance and focus on the practical issues



surrounding how the police, with the help of the community through the authority's independent custody visitors scheme; can minimise the risk to those in custody.

Make sure you don't miss the first feature on 'hands on' equipment (for example, ligature knives and defibrillators) in our next edition.

## APPOINTMENT OF AN INDEPENDENT LAY MEMBER ON THE AUDIT AND STANDARDS COMMITTEE

The Police Authority has an Audit and Standards Committee which has two main roles

- ensuring that ethical standards are maintained across the Authority, by both Authority Members and Officers.
- overseeing both internal and external audit activity and ensuring the effectiveness of the Authority's internal control systems

Two Independent Lay Members from outside the Authority are appointed to this Committee to help increase public confidence, provide a clear signal that the Committee is fair, and bring a wider perspective from their outside experiences.

Following advertisements in the Lancashire press, an appointment process has recently been completed for a new Independent Lay Member to serve on the Committee.

The Authority has appointed Mr Douglas Soper, for a four year term of office commencing on the 1st April 2007. Mr Soper is a CIPFA qualified accountant who has served at senior levels of management in the health service and elsewhere, and has recently retired from his post as Chief Executive of Wyre Primary Care Trust.

## did you know...

That when a Police Dog is retired from active service they do not receive any financial support or pension? Police dogs are often retired ahead of schedule due to being injured in the course of their work; or even injured protecting their handler. They are an integral part of operational Policing within Lancashire and provide an invaluable service to our County, loyally serving the handlers and the people of Lancashire.

Mrs Jay Nicholas, Secretary of the Retired Lancashire Police Dogs Benevolent Fund said, "Most of the Lancashire Police Dogs generally retire to their handler, who then has to take over all financial responsibility.

The Retired Lancashire Police Dogs Benevolent Fund is a newly formed charity which has been set up by a small group of Lancashire residents to give financial assistance and support to handlers so



that the dog can stay with the family it loves and trusts for the remainder of its life. The Fund, which we believe is the first of its kind in the Country, is completely independent although we have received tremendous support and encouragement from both officers and staff of Lancashire Constabulary.

Children from Balshaw's High School in Leyland made a fabulous donation of £300 to the Fund which was raised through a 'Stars In Your Eyes' Talent Show which the children staged in School recently. There are some extremely talented children at Balshaws and now that the entry age of the X-Factor has been lowered, who knows, maybe we'll see some of them on the X-Factor next year!

Pictured - Year 9 children from Balshaw's High School in Leyland with Deputy Head, Mr David Croft and Mrs Jay Nicholas, Secretary of the Retired Lancashire Police Dogs Benevolent Fund.



[www.lancspa.gov.uk](http://www.lancspa.gov.uk)  
Visit our new look website

Lancashire Police Authority has updated and re-launched the website following consultation with the public. The new site offers greater levels of accessibility for visitors, provides access to agenda papers for the Authority's committee meetings and information about our public meeting dates. The usual interactive



facilities where you can email us or email members with your questions, comments and queries or take part in consultation to register your views continue to feature on the site.

So log on now [www.lancspa.gov.uk](http://www.lancspa.gov.uk) and tell us what you think.

# coppers for cash

One of the core jobs for the Authority is to set the police budget each year and before we set this we have to make sure we consult with local people.

Both the Authority and the Constabulary want to see the police service get even better, but cutting crime and keeping people safe costs money.

The problem we face is how to match low levels of government funding and a limit on the amount of money we can raise locally from residents, with the growing demands on the service.

This year the Constabulary calculated that it needed another £17.6m a year extra. The Constabulary has sought to use its resources as effectively as possible, but it is reaching the limits of what that can achieve on its own.

We know that residents like a visible and responsive police service and that local neighbourhood policing teams have been well received. So as an Authority it was very important that we did not reduce the investment we have made already in neighbourhood policing.

## So how do we solve the problem?

From consultation we know that over half of residents surveyed were willing to pay at least £10 more per year for their policing.

That increase gains the Constabulary an extra £3.3million for the service. This amount together with the Constabulary's own savings of £2.6m would provide:

- more detectives to deal with major crime
- more officers to respond to calls for assistance from the public



- more investment in technology, equipment and buildings to support the police in their work.

## The cost

At the full Police Authority meeting on the 14th February 2007 it was agreed that we increase council tax for policing by an extra £10 on a typical band B property in Lancashire from £87.96 to £97.96 a year.

For a Band D property, the increase will raise the current £113.09 cost to £125.95.

## Setting the grade for policing

Thinking about what targets we set for the police each year, we asked residents to tell us how successful you thought the constabulary had been in delivering on last year's objectives.

Areas of success residents identified included:

- Keeping the public safe and secure,
- Responding well to dealing with alcohol related and other antisocial behavior
- Keeping the roads safe
- Tackling violent crime
- Dealing with crimes committed as a result of prejudice against another person or group for reasons such as age, skin colour, religion, disability etc

- Dealing with crimes committed as a result of the use of or sale of Class A drugs such as cocaine and heroin

When asked about your priorities for the police for next year, you wanted them to:

- Continue to be accessible to everyone and visible in the community
- Keep you safe and secure
- Deal with alcohol related and other types of anti-social behaviour
- Crack down on violent crime
- Fight Terrorism
- Bring more offences and offenders to justice

## Objective 1: To reassure the public, particularly those who are vulnerable.

*By providing high quality, flexible and responsive policing services which give emphasis to:*

- Accessibility and Visibility
- Anti-social behavior, including alcohol-related
- Diversifying our workforce
- Equitable service delivery
- Positive engagement with young people
- Road Policing
- Safer environments
- Support of victims and witnesses

## Objective 2: To reduce and investigate crime, particularly those offences that are of concern to the public.

*By providing high quality, flexible and responsive policing services which give emphasis to:*

- Acquisitive crime
- Counter- terrorism
- Crimes arising from prejudice (Hate crime)
- Crimes associated with Class A drugs
- Offences brought to justice
- Serious and organised criminality
- Violent Crime, including domestic violence

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# The Budget Process Explained

## Who is involved in the budget process?

### The Lancashire Police Authority

Lancashire Police Authority has a statutory requirement to approve and monitor the annual police budget and to set the police element of the council tax.

In doing this the Authority aims to provide the Chief Constable with the necessary financial and manpower resources to enable the delivery of an effective and efficient policing service across Lancashire.

The Authority has a Treasurer, supported by a Finance Team, who provides policy and financial advice to members and recommends a budget strategy to the Authority.

### Members of the Public

Members of the public are consulted by the Authority

about levels of council tax and how much they would be prepared to pay before it is set.

For 2007/08, more than half of our citizens' panel indicated they were prepared to pay at least a £10 increase in their council tax bill for policing.

### The Chief Constable

As well as being responsible for the day-to-day operation of the budget, the Chief Constable in a specific document 'Blueprint2', has reassessed the needs of the policing service for Lancashire, particularly in relation to 'protective services' which include serious and organised crime, major incidents, vulnerable people and counter-terrorism.

As a result, a review of force-wide operational policing services was undertaken to see how far the existing budget could be re-allocated to assist with these protective services.

# How is the Lancashire Police Authority Funded

The main sources of funding are as follows.

## Police Grant

The Government allocates this grant which is the largest source of funding for the police service. The Government, within the framework of central government spending plans, decides the overall size of the grant which is allocated by way of the police funding formula. In recent years however the formula has been overridden by a flat-rate percentage increase for all police authorities.

## Revenue Support Grant

The Revenue Support Grant is allocated by the Government and like the Police Grant is distributed according to the police funding formula, but again more recently this has been overtaken by a flat-rate increase.

## National Non-Domestic Rates (NNDR)

The NNDR is based on the rateable value of properties other than houses and flats. The rate at which the NNDR is charged is set nationally by central government and can increase every year by up to the rate of inflation. Income raised from this is collected by local authorities and paid into a national pool which government then shares out

among police authorities in proportion to their resident population.

The sum total of the Police Grant, Revenue Support Grant, National Non-Domestic Rates equates to 77% of the Authority's budget.

## Specific grants

The Authority also receives a number of special grants from the Government each year to assist in the funding of specific national projects and initiatives. For instance, the Authority currently receives a specific grant to assist with the recruitment of Police Community Support Officers

## Council Tax

Police Authorities are able to raise additional funding through local council tax to meet their budget requirement, subject to any restrictions that the Government may impose by way of "capping".

At present in Lancashire, the contribution made by council taxpayers in the whole of Lancashire to the total budget is 23%.

## The Budget Process - who does what and when?

Who?	What?	When?
LPA	Review of the previous year's actual expenditure	May
Constabulary	Review medium term financial forecast (5 year financial review)	October
Constabulary	Blueprint2	
LPA	Public Consultation on police budget	November -January
Government	Announcement of the provisional Financial settlement for all authorities	November
LPA	Consideration of draft policing budget	December/January
Government	Announcement of final financial Settlement.	January
<b>LPA</b>	<b>The LPA makes decisions in relation to final budget and Council Tax</b>	<b>February</b>
Constabulary	Provisional Allocation of budget to department (police divisions etc)	March
Constabulary	Revision of budgets by departments in line with Divisional Policing Plans	March/April
Constabulary	Revised Budgets entered into Accounting System for monitoring purposes	April
LPA	Monitoring of performance against the budget	Ongoing

## STOP PRESS...STOP PRESS...STOP PRESS

Police Authority Community Meetings help us to gain the views of local people and hold the Divisional Commander to account.

In recent years, the authority has widened out its consultation mechanisms to increase public engagement. There has also been an increase in other public meetings, such as the

introduction of PACT by the Constabulary and an increasing use of area committees by local authorities. Therefore, the authority is about to embark on a review of its public meetings and in the coming months will be seeking your views on how the authority can effectively engage with the diverse communities of Lancashire.

# RAISING THE STANDARDS

In the next few editions of 'Dialogue' we will be taking a look behind the scenes of the Professional Standards Department who are responsible for dealing with complaints against police officers and police staff.

In the first of our in depth look at the Professional Standards Department (PSD) we focus on the Department's Reactive Unit.

The Reactive Unit's role within PSD is to respond to any incoming allegations from members of the public or employees and is staffed by 25 employees.

The unit deals with approximately 1,250 cases per year which range from the most common of allegations of incivility or assault, which can more often than not be rectified locally in Division, to the more serious allegations of corruption. At any one time, the Unit can have around 150 'live' cases on the go.

The total number of cases per year of 1,250 may seem high; however it is a lot lower than previous years. It may also be of interest to know that many complaints are received as a direct result of a member of the public being arrested.

Superintendent Tony Ronan said of the Reactive Unit's work, "To ensure the highest standards are maintained and our quality of service is not compromised, the Reactive Team works extremely hard to ensure that all cases are treated fairly and in a proportionate way."

So, when a case is received, what happens then?

## Timeline

### STEP ONE - Assessment

On receiving a case, an assessment is made looking at its severity and the speed with which it must be dealt with.

### STEP TWO - Allocation

There are two ways cases could be dealt with. One is a local resolution whereby the matter is solved, explained, and settled with the

complainant by the local policing division or two, for more serious allegations, a full Professional Standards Department investigation would take place. For the most serious allegations, for example deaths in custody or corruption, the Independent Police Complaints Commission would also be involved.

### STEP THREE - Investigation and Resolution

If referred to the PSD, two operational teams, under the command of a Detective Chief Inspector, would then fully investigate the case and be supported by an Investigation Support Team.

### Direction and Control

If a complaint does not concern the conduct of an officer or member of staff, it may be about the organisation or procedures of the Force such as Operational Management Decisions, Operational Policing Policies and Organisational decisions. These complaints are Direction and Control issues.

All such complaints will be recorded and allocated to the appropriate department so that a complainant can be contacted to discuss the issues raised and give explanations as required. Organisational learning is a key consideration in dealing with Direction and Control matters, and action will be taken to rectify any failures in process.

### RAISING STANDARDS NEXT MONTH:

Focus on the Intelligence and Anti-corruption team within PSD

# crimestoppers

**CRIMESTOPPERS is a way of giving information informally and without telling us who you are.**

Every day hundreds of ordinary citizens use the scheme to help the police solve many crimes - not just the most serious. It is highly successful and proves that it is possible to do something to make society safer after all. One in ten calls to Crimestoppers results in an arrest.

## How does it work?

- Phone any time at all on 0800 555 111. Your call is Free and the person you speak to will be understanding and helpful.
- You will NOT be asked your name, address or phone number.
- The police will NOT contact you - if you want to ring them back, they will give you a code number.
- You may get a cash reward if your information results in an arrest and charge.
- Any reward is paid out by Crimestoppers without you ever revealing your identity to anyone.
- You won't have to go to court.
- No-one will know who gave us the tip-off.

**So, if you're fed up with seeing and hearing about crime, help stop it. If you have any information about any crime phone 0800 555 111**



## Your safety, our priority

In Opinion our residents' survey, we asked respondents about how safe they felt in various situations. Most felt safest at home and least safe in their nearest town centre both during the day and after dark. The two main things that made them feel less safe referred to-

- No/slow response from the police
- Unhappy with the police reaction or follow up.

The two main reasons that made them feel less safe were related to problems associated with groups of young people hanging around and seeing or hearing about anti-social behaviour.

Both of these issues are high on the Constabulary's agenda as Superintendent Bill McMahan, the Force lead on Citizen Focus

explains:

"We continue to work with local people and partners to make full use of the tools we have available in order to tackle these issues. These include making full use of our Youth Referral Scheme, Acceptable Behaviour Contracts (ABCs), Dispersal Orders and, in appropriate cases, Anti-Social Behaviour Orders (ASBOs). The Constabulary also works closely with other agencies to tackle anti-social behaviour. Taken together, we are committed to delivering neighbourhood policing and ensuring local people have a real chance to influence the way their local policing services are delivered. We will continue to work to address these issues and keep you updated on any developments".

# partnerships together: love your neighbourhood

As part of the "Partnerships Together" campaign Neighbourhood Policing teams have joined forces with Neighbourhood Watch Co-ordinators to encourage people to "Love Their Neighbourhood".

Launched during valentine's week the campaign will concentrate on promoting the work of



L-R Neighbourhood Officers - PCSO Natalie Pugh, PC Andy Edwards, PC Richard Howarth, Lorraine Roskell Neighbourhood Watch Co-ordinator, Sgt Matt Robinson and PC Vikki Marsden.

Neighbourhood Watch. Police and community safety representatives in all three boroughs will be out and about encouraging people to become members of existing Neighbourhood Watch schemes or consider setting up new schemes in their areas.

This initiative is just one part of 'Partnerships Together' - an innovative safety campaign that aims to cut alcohol crime and domestic abuse, keep young people safe and out of trouble and encourage neighbourhoods across the three boroughs to take community safety seriously.

Neighbourhood Watch is the fastest growing

Voluntary Organisation in the country and aims to develop projects to reduce the fear of crime as well as communicate with members to provide a unified message and let them know what is happening. Through its work Neighbourhood Watch also forms and maintains effective partnerships and works with the community.

Beverley Warburton, local Neighbourhood Watch Co-ordinator for South Ribble commented, "Whatever the problem, in your neighbourhood, you have the power to do something about it. However, it is much easier when this is a group objective. This is where Neighbourhood

Watch comes in. A large amount of work can be accomplished to prevent crime and help everyone to take steps to prevent themselves from becoming a victim of crime."

If anyone is interested in joining their local Neighbourhood Watch Scheme or setting up a new scheme for their area they should contact their local Neighbourhood Watch/Crime Prevention Officer: -

**South Ribble Area** - Beverley Warburton on 01772 625593

**Chorley Area** - Margaret Rushton on 01257 246384

**West Lancs** - Dianne Hignett on 01695 566353

## Police use bus shelters to promote Nimrod message

Police in Chorley are using a new technique to encourage Members of the Public to come forward with information on drug dealers.

In November last year police carried out Operation Nimrod raids on addresses in Chorley to target drug dealers. The raids resulted in 13 people being charged with Drug Trafficking offences of Class A drugs.

The recent advertising campaign which has featured on bus shelters on Eaves Lane, Pall Mall and Preston Road, asks Members of the Public to come forward with information they have on people dealing drugs in their area.

Inspector Ian Roberts, Commander for the

Chorley area commented, "Information provided to the police from the community is vital and played a large part in the operation we carried out in November. We receive many calls through the confidential Crimestoppers service and would urge the public to continue to provide this information to us.

We need the community to continue to support us and are very grateful for the enthusiasm in which they get involved - these adverts will hopefully make people think twice as they go about their normal daily business and encourage them that - if they know something to do something about it. By working together we can make Chorley a safer and more harmonious town."

Councillor Eric Bell, executive member for Streetscene, Neighbourhoods and Environment said: "Drug dealers who peddle illegal substances in our communities are affecting the quality of life of residents and fuelling crime

in our neighbourhoods. Drug dealing should not be tolerated and will not be - the Council is working with the Police to do everything it can to tackle the problems and you can help us too. If you have any information, please contact the police."



# CMB for Chorley South East is Awarded Harry Forrest Trophy

PC Ian O'Brien has been awarded the Harry Forrest Trophy in recognition of the effective way he has contributed to community-related policing initiatives, in the area of Chorley South East where he is a Community Beat Manager.

PC O'Brien has worked as a CBM for Chorley South East for approximately 16 months and has brought about a union to the local residents. PC O'Brien was nominated for the award by the chair of his local PACT panel; he runs one of the most successful PACT meetings in the Chorley area and regularly has between 20 - 30 people attending. PC O'Brien has also played a pivotal role in the Alleygate scheme, whereby gates have been put on alleyways to prevent incidents of crime taking place. In the past certain alleyways within the area have been used by drug dealers and have also provided easy access into back yards for burglars.

Harry Forrest originally presented the trophy to Southern Division when he retired from the Constabulary in 1978. In his time with the Constabulary Mr Forrest was awarded the British Empire Medal for his services to community policing and was at the presentation to award PC O'Brien with the trophy.

Chief Superintendent Irene Curtis, Divisional Commander for Southern Division commented, "This is a fantastic achievement and PC O'Brien should be congratulated for being awarded this trophy."

Geographic Inspector for Chorley, Ian Roberts commented, "PC O'Brien has made a real difference to the Chorley South East area, I regularly receive letters of appreciation from the community for the work he does and he truly deserves this award."



## The next scheduled Police Authority Community Meetings for Southern

### WEST LANCASHIRE

Hilldale Village Hall,  
Chorley Road,  
Hilldale, Parbold  
Monday, 21st May, 2007 at 7.00pm

### SOUTH RIBBLE

St Andrews Parish Hall,  
Worden Lane, Leyland  
Thursday, 24th May, 2007 at 7.00pm

### CHORLEY

St Laurence Church,  
Union Street, Chorley  
Monday, 4th June, 2007 at 7.00pm

## Message from Divisional Commander

"The policing priorities for Southern Division in the next 12 months will be to continue our drive to reduce crime, particularly those crimes which affect the quality of life of our communities, whilst providing a high quality service which takes into account the individual needs of the people we come into contact with. Our neighbourhood policing teams, which have been enhanced by significant numbers of additional Police Community Support Officers during the last year (some of whom are part-funded by local authorities and other partners), will continue to find ways of identifying and



addressing the priorities of our diverse communities. And where someone is unfortunate to be a victim of crime, we will commit to keeping them informed of progress throughout the investigation of their case."

**Chief Superintendent  
Irene Curtis**

## Contact Details

In an emergency when you need an immediate response dial 999

Police Non emergency number - 0845 1253545

Call Crimestoppers anonymously on 0800 555 111

Lancashire Police Authority - 01772 533462

## Remember...

If the police don't know about a problem they cannot do anything about it.