
PLANNING AND PERFORMANCE REVIEW COMMITTEE

**TUESDAY 25 NOVEMBER 2008 AT 10.00 AM
IN CABINET ROOM C, COUNTY HALL, PRESTON**

NB If you have any queries regarding the Agenda papers or require any further information, please contact Beverly Wood on 01772 533486.

AGENDA

PART I (OPEN TO PRESS AND PUBLIC)

1 APPOINTMENT OF VICE-CHAIR

At its meeting on 8 October 2008, the Police Authority appointed Mr Sarwar as Vice-Chair of the Committee for the remainder of the 2008 / 2009 administrative year, following the retirement of Mr Winthrop from the Police Authority.

2 MEMBERSHIP

A report concerning the Membership of the Committee is attached at item 2.

3 APOLOGIES FOR ABSENCE

4 DISCLOSURE OF MEMBERS' INTERESTS

Members are asked to consider any personal/prejudicial interests they may have to disclose to the meeting in relation to any matters under consideration on the Agenda in accordance with the law, the Authority's Standing Orders and the Member Code of Conduct.

5 MINUTES OF THE MEETING HELD ON THE 9 SEPTEMBER 2008

Copy enclosed for confirmation at item 5.

6 MATTERS ARISING

To provide Members with an opportunity to discuss any matters arising from the minutes which are not listed elsewhere on the agenda.

ITEMS FOR INFORMATION

7 EFFICIENCY AND PRODUCTIVITY STRATEGY 2008 / 2011 - MONITORING

Report attached at item 7.

8 QUARTERLY PERFORMANCE INDICATOR BULLETIN

A report is presented at item 8.

Members are asked to bring their copy of the bulletin, previously circulated under separate cover, to the meeting.

9 SERIOUS VIOLENT CRIME

A report is presented at item 9.

10 POLICE COMMUNITY SUPPORT OFFICER (PCSO) FUNDING

A report is presented at item 10. (Report to follow).

11 PRE-COURT YOUTH DISPOSALS

An oral report will be provided at the meeting.

12 SCRUTINY PLAN SCHEDULE – POSITION STATEMENTS REFERRED FROM THE IMPROVEMENT AND SCRUTINY GROUP

The Improvement and Scrutiny Group (19 November 2008) will be considering the first tranche of progress reports identified in the Police Authority's Scrutiny Plan Schedule for 2008 / 2009. Where appropriate, some of these may be referred to the Planning & Performance Review Committee.

13 BASIC COMMAND UNIT (BCU) REPORTS FROM MEMBERS

A report on the attendance by Members at the BCU quarterly review meetings is presented at item 13. (Report to follow).

14 URGENT BUSINESS

An item of urgent business may only be considered under this heading where, by reason of special circumstances to be recorded in the Minutes, the Chair of the meeting is of the opinion that the item should be considered at the meeting as a matter of urgency. Wherever possible, the Chief Executive should be given advance warning of any Member's intention to raise a matter under this heading.

15 DATE OF NEXT MEETING

The next meeting of the Committee is scheduled to be held at 10.00 am on Tuesday 10 March 2009 at County Hall, Preston.

Miranda Carruthers-Watt
CHIEF EXECUTIVE



PLANNING AND PERFORMANCE REVIEW COMMITTEE

TUESDAY, 25 NOVEMBER 2008

MEMBERSHIP OF THE PLANNING AND PERFORMANCE REVIEW COMMITTEE

PART I

Issue for Consideration

The Committee's Membership for 2008/09.

Information

Following completion of the Authority's Member Development meetings, at its meeting on the 8 October 2008, the Police Authority agreed the Membership of the Committee as set out below.

PLANNING AND PERFORMANCE REVIEW COMMITTEE (11)
Miss Afzal Councillor Doherty Mr Edmundson (Chair) Mrs Hendrix JP Mr Jassi County Councillor Jones County Councillor Roper Mr Sarwar (Vice-Chair) County Councillor Stuart County Councillor Whipp Mrs A Webster

Decision Required

The Committee is asked to note the Membership of the Committee for 2008/09.

Background Papers

Item and Minute of the Police Authority meeting 8 October 2008

Report Author

Name: Beverly Wood
Organisation: Lancashire Police Authority  (01772) 533486

PLANNING & PERFORMANCE REVIEW COMMITTEE

MEETING HELD ON TUESDAY 9 SEPTEMBER 2008 AT COUNTY HALL,
PRESTON

MINUTES

PRESENT

Mr D Edmundson - Chair

Miss S Afzal
County Councillor A P Jones
Mr M S Sarwar
County Councillor D M Whipp

IN ATTENDANCE

ACC A Cooke
ACC C Weigh
Mrs L Taylor
Mr L Weir

} Lancashire Constabulary

Ms M Carruthers-Watt
Mrs B Wood

} Lancashire Police Authority

APPOINTMENT OF CHAIR AND VICE CHAIR

11/08 RESOLVED: - that Mr D Edmundson and Mr D Winthrop be appointed as Chair and Vice-Chair of the Committee respectively for 2008 / 2009.

MEMBERSHIP

12/08 RESOLVED: - that the Membership for 2008 / 2009 be confirmed.

APOLOGIES FOR ABSENCE

Apologies for absence were presented on behalf of County Councillor G Roper, Mrs G Stanley JP, County Councillor J Stuart, Ms M Sumner JP, Mr D Winthrop JP, DCC Cunningham and Mr Brindle.

MINUTES OF THE MEETING HELD ON 3 JUNE 2008

13/08 RESOLVED: - That the Minutes of the meeting held on 3 June 2008 be confirmed as a correct record and signed by the Chair.

MATTERS ARISING

Violent Crime and Alcohol Reduction - a full report / formal presentation be provided for the Police Authority at a future date

PCSO funding - a paper to be presented to the next meeting of the Committee.

STRATEGIC ROADS POLICING

A review of the Constabulary's approach to roads policing had been undertaken. ACC Cooke presented the report to the Committee.

(A copy of the Review of the Strategic Road Policing document is set out in the Minute Book.)

The review had been undertaken following examination of road casualty performance, which revealed that reductions achieved during the first half of the decade had levelled off. Lancashire was still on track to achieve the Department for Transport (DfT) targets for 2010, but achieving the target performance by December 2010 was a significant challenge for the Constabulary and associated partners.

In addition, several recent road policing doctrine publications had revealed a number of areas where Lancashire Constabulary was vulnerable and Her Majesty's Inspectorate of Constabulary (HMIC) was scheduled to conduct a roads policing themed programmed inspection in February 2009.

ACC Cooke advised that the implementation of the recommendations would enable an intelligence led roads policing function, operated within a consistent framework across the County. It would also enable the sharing of good practice and strengthen the role of the road policing officers.

Members raised a number of issues / concerns in respect of roads policing. These included motor cycle fatalities and accidents, especially in the 33-50 age band; 20 mph zones in residential areas; the importance of working with the roads safety partnership and other partners; and discussed a number of changes required in the approach to roads policing.

In response to a query about the importance of the central unit, ACC Cooke advised that this was crucial to the successful delivery of the roads policing strategy. The unit would co-ordinate a consistent roads policing and traffic management model and would provide an audit capability.

It was noted that a report would be presented to the Authority's Resources Committee on 23 September in connection with the financial implications, outlined in the report.

14/08 RESOLVED: - That the report be noted.

THEMATIC REPORT - LEADING FROM THE FRONT LINE

Superintendent Debicki provided an update on Her Majesty's Inspectorate of Constabulary's report on Leading from the Front Line - Thematic inspection. He advised that Western Division had been involved in the consultation process. The report focused on the role of sergeants and frontline supervision and leadership. It was reported that Lancashire Constabulary was reasonably well placed in respect of the recommendations contained within the report. There were strong links to the sustaining excellence programme and delivery would be through the People Portfolio.

Members were most appreciative of Superintendent Debicki's update and the progress being made by the Constabulary.

One Member queried whether the sergeants' examination process was now more skills based. Superintendent Debicki responded that work was being undertaken nationally, although currently the examination was split between two aspects: an understanding of the law and behavioural competencies. There had been a move to look at work place assessment rather than behavioural competency assessment. Miss Afzal commented that a shift in culture was required as she did not feel role play scenarios were always realistic.

One Member asked what difference the pilot had made in the 18 months it had been operating in Western Division. It was reported that there had been evidence of greater parity in the examination boards. In the work place, there had been greater participation and involvement by management. There was every confidence that the programme would deliver.

Miss Afzal commented that it would be interesting for Human Resources Committee to receive a report on the implementation plan.

15/08 RESOLVED: -

- 1 That the report be noted; and
- 2 That a report on the project implementation be submitted to a future Human Resources Committee meeting.

LANCASHIRE CONSTABULARY CONFIDENCE AND EQUALITY MONITORING REPORT 2007 / 2008

The Committee considered monitoring information from the Constabulary's Annual Confidence and Equality Monitoring Report.

Members commented that some of the figures had deteriorated since last year and there were elements of disproportionality between the white / minority ethnic satisfaction figures. However it was noted that the figures also indicated that satisfaction levels were high.

County Councillor Jones expressed his view that a dedicated item should be considered in respect of the statistics relating to results relating to incidents involving the afro-caribbean population. In relation to this, the Chair advised that this matter had been a real concern over the last 12 months within Central Division. Great efforts had been made to target the

levels of criminality and gang culture, regardless of ethnicity. The information provided had been well scrutinised.

Following a full discussion it was agreed that the Chief Executive / ACC Weigh would liaise to ensure that Miss Afzal and County Councillor Jones were sighted with the relevant information in respect of minority ethnic statistics available for Preston and, if deemed necessary, a separate report would be formulated for consideration by the Committee / scrutiny processes.

County Councillor Whipp raised a concern in respect of equity of service and sought clarification as to whether the Police Authority was satisfied with the way residents in different geographical locations were treated.. He asked whether PROBE data was able to extract such detailed information and identify any disparity in neighbourhoods.

ACC Weigh confirmed that it was possible to identify geographical area and ward information. This type of information was considered at quarterly divisional review meetings. However, there would be a cost implication in respect of providing this information across the board. It was agreed that levels of satisfaction and confidence and equity of service would best be considered at External Relations Committee. It was further agreed that the Chief Executive, ACC Weigh and County Councillor Whipp would discuss the matter of presenting the information.

16/08 RESOLVED: -

- 1 That the report be noted;
- 2 That the Chief Executive / County Councillor Whipp and ACC Weigh consider the best course of action in respect of identifying equity of service at ward / geographic information; and
- 3 That the Chief Executive liaise with ACC Weigh in respect of the disproportionality between white / me satisfaction levels.

EFFICIENCY PLAN - QUARTER 1 POSITION

Consideration was given to a report detailing the position at the end of June 2008 against the three year efficiency plan 2008 / 2011.

In presenting the report, Mrs Taylor identified areas where planned budget reductions or expected gains had not been met, although overall, it was noted that a sizeable contribution to the 9.3% gains required by March 2011 had been achieved.

Members also commented on budget reductions identified and agreed with departmental heads of ICT, administration, estates, legal services and G Division, of which only the administration department was keeping within the reduced budget.

17/08 RESOLVED: - That the report be noted.

2008 - 2011 EFFICIENCY PLANNING

Mr Weir had provided a report for Members to consider proposals for performance measures in relation to the efficiency planning process. (A copy of the report is set out in the Minute Book). A number of meetings had taken place with the Constabulary and Police Authority members to define the most appropriate approach for developing performance measures and this was detailed in the report.

The Chair highlighted the importance of demonstrating periods of time released through efficiency work (ie through QUEST) and how to equate those as a resource benefit.

ACC Weigh confirmed that DCC Cunningham had identified the need to develop a methodology to capture this information so that cost benefits were properly quantified.

18/08 RESOLVED: - That the report be noted.

QUARTERLY PERFORMANCE BULLETIN REPORT APRIL TO JUNE 2008 INCLUSIVE

The Committee considered the Performance Bulletin for the period covering April to June 2008, covering the areas of particular relevance to the Committee. The presentation of the information was in a new format which had been developed through the Planning Working Group and the Improvement and Scrutiny Group.

Members commented that the format was good and anticipated that it would evolve and be refined as the year progressed.

Overall, the results for the quarter were generally good, although Members sought clarification in respect of a number of areas:

SPI 9a (i) (ii) Road Safety - Number of people killed or seriously injured

Members were disappointed that the target reduction of 3.4% had not been met. It was noted that there had been an increase in the number of motorcycle fatalities during the quarter.

In response to County Councillor Whipp's query about the accuracy of the base line figures, Mr Weir clarified that the current figures were correct, although the 2006 figures were still under discussion by government departments and the Department for Transport. The 2006 figures may be amended if it was deemed necessary.

LI 5 - 999 calls answered with a 10 second response time

Despite not hitting the target, it was noted that the current figures available had indicated performance was well above target for August. The introduction of STORM had affected the quarterly performance statistics and Members congratulated the Constabulary on bringing the figures back on target.

SPI 5.6 Serious violent knife crime offences per 1,000 population

Although no target was presented, the figures indicated a significant increase of around 33%. In response, ACC Weigh advised that this was due, in part, to the way the figures were recorded in line with amended guidance on GBH with intent definition.

It was agreed that the Chief Executive would arrange for Members to be briefed by the Constabulary to explain the situation.

Force Overview Report - Lancashire and BCUs / CDRPs

The reports indicated some areas where there appeared to be some relative deteriorations, although it was noted that there had been changes in the family of force comparisons. It was agreed that it would be prudent to future quarterly figures before making any judgement on performance comparisons based on this quarter alone.

Young People

Members expressed concern about the disparity between the use of pre-court disposals. ACC Weigh confirmed that an analysis of effective interventions had been carried out. Chief Superintendent Curtis was leading on this particular area of work.

It was agreed that the Committee would receive updates on the work as the review unfolded.

Front Line Policing

A number of incorrect data were included in the figures presented. That had led to misleading information being provided. This had been due to incorrect input of duty codes, although it was acknowledged that there were over 4,000 such codes in use by officers. This had been revisited and corrected and a more accurate picture was available for August.

19/08 RESOLVED: - That the matters discussed be noted.

SCRUTINY PLAN SCHEDULE - POSITION STATEMENTS REFERRED FROM THE IMPROVEMENT AND SCRUTINY GROUP

No reports had been referred to the Committee. Members were keen to await future progress reports on the position statements already considered.

20/08 RESOLVED: - That the update be noted.

BASIC COMMAND UNIT (BCU) REPORTS

Members considered a report which highlighted a number of areas that had been raised at BCU meetings throughout July and August 2008.

ACC Weigh confirmed that all divisions now had Level 2 teams in place.

21/08 RESOLVED: - That the report be noted.

DATE OF NEXT MEETING

22/08 - RESOLVED: - That the next meeting of the Committee would take place on Tuesday 25 November 2008 at County Hall, Preston.



PLANNING AND PERFORMANCE REVIEW COMMITTEE

TUESDAY 25 NOVEMBER 2008

PART I

EFFICIENCY AND PRODUCTIVITY STRATEGY 2008 / 2011 - POSITION AT THE END OF SEPTEMBER 2008

(Appendix A refers)

Issue for Consideration

The position at the end of the second quarter against the three-year Efficiency and Productivity Strategy 2008 / 2011.

Information

Attached at Appendix A is a summary of the position at the end of September 2008, six months into a three year Efficiency and Productivity Strategy.

Members will recall that all forces are required to demonstrate cumulative efficiency and productivity gains of at least 9.3% over the three years April 2008 to March 2011.

At the end of September, new gains of £5.7 million or 2% have been achieved which, together with the 2.9% carried forward, represents a total of just over £14 million or 4.9% towards the 9.3% target.

The main areas where gains have yet to be realised are:

Budget reductions: the planned savings in ICT, Estates, Legal and G Division have not been claimed as efficiency gains since the departments concerned are not, at present, living within their reduced budgets. The budgets will continue to be monitored and savings will be claimed as efficiency gains only when they are living within their means.

Procurement: the expected savings from the forensic science contract collaboration have not yet been realised. A report on this issue is being taken to the Resources Committee in December which will outline the problems with new suppliers not being fully geared up from the start of the contract, a backlog of work still being charged at old prices and some dispute about interpretation of the contract terms.


Increasing productive time: some of the time savings attributed to new IT systems have yet to be fully realised. Mobile data is still being bedded in and the new Missing from Home arrangements have yet to be implemented. These systems will provide benefits at a later date than is currently reflected in the plan.

Despite these concerns, the force is on track to deliver gains well in excess of the 3% target for 2008 / 2009 and should achieve the three-year 9.3% target long before March 2011.

Decision Required

Members are asked to note the position at the end of September 2008.

Report Author

Name: Linda Taylor, Head of Finance
Organisation: Lancashire Constabulary  (01772 412292)

Lancashire Constabulary 2008-11 Efficiency Plan

Appendix A

Position at end of Quarter 2, 2008/9

Project	Lead	Division										Plan for year £'000	Total for year to date £'000	Comments	
		A £'000	B £'000	C £'000	D £'000	E £'000	F £'000	G £'000	H £'000	HQ £'000	Force-wide				
Workforce Modernisation Pilot Schemes (pilot schemes at Western & Pennine)	Divisions	306					306						612	306	
Budget Reductions at HQ (agreed as part of budget setting)															
ICT	Stuart Fillingham												300	0	Dept currently overspending
Admin	Ian Butterworth												150	75	
Estates	Steve Hodkinson												150	0	Dept currently overspending
Legal	Niamh Noone												15	0	Dept currently overspending
Procurement															
General Procurement Contracts	Peter Higson												1,000	1,575	Annual savings achieved 07-08
Forensic Service Contract collaboration	Kath Mashiter							905					905	0	Further work needed to assess
Increasing Productive Time															
Operation QUEST	Bill McMahon												2,121	1,061	Estimate, pending full evaluation
Networking in Comms Rooms	Bill McMahon												85	85	Already achieved in full
Restorative Justice	John Clucas												36	36	Over-achieved
CJSSS	John Clucas												15	15	
Voluntary Attendees	John Clucas												40	101	Over-achieved
ERP	John Clucas												101	0	
CPS Direct	John Clucas												150	75	New scheme
Mobile data	Stuart Fillingham												1,500	224	30% of target usage
Improved management of Missing from Home cases	Stuart Fillingham												750	0	System not fully operational yet
Organisational Reviews / Shared Services															
Shared management accounts service													36	18	
Facilities Management	Steve Hodkinson												75	0	Pending Org Review
Improved Records Management	Ian Butterworth												50	0	Savings unlikely in 2008-09
Joint Covert Protection Unit													13	8	
On-line Expenses	Linda Taylor												75	32	Limited roll-out in Q1
Environmental Initiatives															
Recycling of Vehicle Equipment	Chris Malkin												80	40	
On-line payslips (savings on printing)	Linda Taylor												1	0	
Divisional Efficiency Plans															
Restructuring	FAMs	222	228	262	250	786	350			20			2,118	1,038	
Budget reductions on divisions	FAMs	210	168	416	224	162	110	300		32			1,622	639	G Div not achieving savings yet
Other workforce modernisation	FAMs	226	52	226	131	234	69	27		12			977	442	
New Gains in the year													12,977	5,766	2.0%
Cashable gains b/fwd from previous years													8,300	8,300	2.9%
Force Total		964	448	904	605	1,182	835	1,245	64	746			14,284	21,277	4.9%

% of GRE achieved so far (inc gains c/fwd)	4.9%
Home Office Target (based on £290 million GRE)	£27 million 9.3%

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PLANNING AND PERFORMANCE REVIEW COMMITTEE

TUESDAY, 25 NOVEMBER 2008

PART I

QUARTERLY PERFORMANCE BULLETIN REPORT

Issue for Consideration

Monitoring of the Quarterly Performance Indicators.

Information

The Committee has responsibility for monitoring performance information in relation to planning and performance matters including statutory and local performance indicators.

The Performance Bulletin covering the period April to September 2008 (inclusive) has been forwarded to Members under separate cover and Members are asked to bring their copy of the bulletin with them to the meeting in order to discuss the relevant areas.

Decision Required

The Committee is asked to note the report.

Background Papers

None

Report Author

Name: Beverly Wood
Organisation: Lancashire Police Authority Tel: (01772) 533486

PLANNING AND PERFORMANCE REVIEW COMMITTEE

TUESDAY 25 NOVEMBER 2008

PART I

Issue for Consideration

INCREASE IN THE RECORDING OF SERIOUS VIOLENT CRIME

Information

The Home Office definition of Most Serious Violent Crime includes the following categories of crime:-

Homicides
Grievous Bodily Harm (GBH) with Intent
Grievous Bodily Harm (GBH) without Intent

From all the above categories, offences of GBH with Intent in 2007/2008 constituted half of all the offences of Most Serious Violent Crime, therefore, any changes that affect GBH with Intent are likely to have a substantial impact on Most Serious Violent Crime.

Changes for 2008/2009

From April 1 2008 the Home Office Counting Rules guidance relating to the recording of GBH with Intent was revised. The revised Home Office guidance now states that if the injury sustained by a victim during an assault does not result in serious bodily harm but the actions or behaviour of the offender(s) indicates a deliberate attempt to cause serious bodily harm, then an offence of Home Office Class 005A (GBH with Intent) should be recorded.

Prior to the 1 of April 2008, Lancashire, in common with a number of other forces in England and Wales, would have selected the Home Office Class used to record the offence of assault based on the seriousness of the injury sustained by the victim.

Initially this change to the counting rules resulted in an increase in the recording in Lancashire of GBH with Intent of over 200% (263 more offences) in the period April to June 2008 compared to the same period in the previous year. This resulted in an increase in Most Serious Violent Crime of 61% (197 offences) compared to the same period in the previous year, as reported at the last Planning and Performance Committee meeting on the 9 September 2008.

Scrutiny of the Offences recorded since 1 April 2008

Given the increases in the first quarter work was undertaken by the Force Crime Registrar to quality assure the recording of these offences to ensure that the Constabulary was adhering to the revised guidance.

During the work carried out in Corporate Development to review those offences recorded as GBH with Intent, it became apparent that, not only had there been a substantial increase but that the increase appeared to be out of step with the majority of forces in England and Wales. Further clarification was needed on the criteria used to determine the correct recording of these offences. Lancashire began to raise queries with the Home Office in this respect and, it subsequently transpired, other forces had also been raising similar issues.

Discussions then took place with staff at the Home Office who had been involved in writing the revised Counting Rules. As a result of these discussions, it was felt that there was a need to re-visit all of those offences originally recorded as GBH with Intent from the 1 April 2008 and, where necessary, re-classifying them to the correct Home Office offence.

Results of the re-examination of GBH with Intent

The work to re-visit all of the offences recorded as GBH with Intent from the 1 April to the end of October 2008 has now been completed and a process is in place to quality assure every recording of the offence of GBH with Intent as it is reported on the system.

The impact of the re-examination of the offences on the first quarter as reported at the previous Planning and Performance Review on the 9 September was:-

As originally recorded:-

April to June	2007	2008	Difference	% Change
GBH with Intent	131	394	+ 263	+ 200%
Most Serious Violent Crime	324	521	+ 197	+ 61%

After re-examination:-

April to June	2007	2008	Difference	% Change
GBH with Intent	131	243	+ 112	+ 85%
Most Serious Violent Crime	324	355	+ 31	+ 10%

Whilst there has still been a substantial increase in the number of offences of GBH with Intent recorded since 1 April, the increase is largely due to the change in the Home Office Counting Rules. The Home Office was aware of similar substantial increases in 17 other forces in England & Wales.

Due to the publication of the national crime statistics bulletin for the period April to June 2008, which took place in October, the Home Office wanted to assess how much of the increase could be attributed to the change in the Counting Rules. To this end they wrote to the 18 forces that they had identified (including Lancashire) and asked those forces to re-visit the period April to June 2008 and, using the old Counting Rules ie prior to 1 April 2008, state how many offences of GBH with Intent recorded since 1 April 2008 would have been recorded had the rules not been changed.


The result of the work in Lancashire was:-

April to June	2007	2008	Difference	% Change
GBH with Intent	131	136	+ 5	+ 4%

Decision Required

That the Committee note the content of the report.

Report Author

Name: Chief Superintendent Stuart Williams
Organisation: Lancashire Constabulary  (01772 412312)



PLANNING AND PERFORMANCE REVIEW COMMITTEE

TUESDAY, 25 NOVEMBER 2008

PART I

BASIC COMMAND UNIT (BCU) QUARTERLY PERFORMANCE REVIEW MEETINGS – OCTOBER / NOVEMBER 2008

Issue for Consideration

Attendance by Members at the BCU quarterly review meetings.

Information

The quarterly round of divisional performance review meetings took place during October/November 2008. The following meetings were attended by the Authority representatives indicated:-

Central Division	-	Mr D Edmundson
Southern Division	-	Mrs F Hendrix JP and Ms M Carruthers-Watt
Pennine Division	-	Mr S Sarwar
G Division	-	County Councillor G Roper

Some issues of note that have been identified by Members are as follows:-

- Evidence of good practice in Southern Division through the Citizen Focus Bureau in respect of tackling anti-social behaviour issues
- Increase in Serious Acquisitive Crime in some divisions
- Recruitment of PCSOs in Central Division
- Call handling network transfers


Decision Required

This report is presented for information.

Background Papers

None

Report Author

Name: Mrs Beverly Wood
Organisation: Lancashire Police Authority
 (01772) 533486