



This year, one of our key priorities is to provide greater reassurance by dealing with the anti-social behaviour and crime that concerns you most and protecting the most vulnerable people in our communities.

We also appreciate that a high quality service really matters. Last year the Constabulary was the only Police Force in England and Wales to be assessed as 'exceeding the standard' in two key areas, Neighbourhood Policing and Citizen Focus and achieved the highest possible grade for its use of resources.

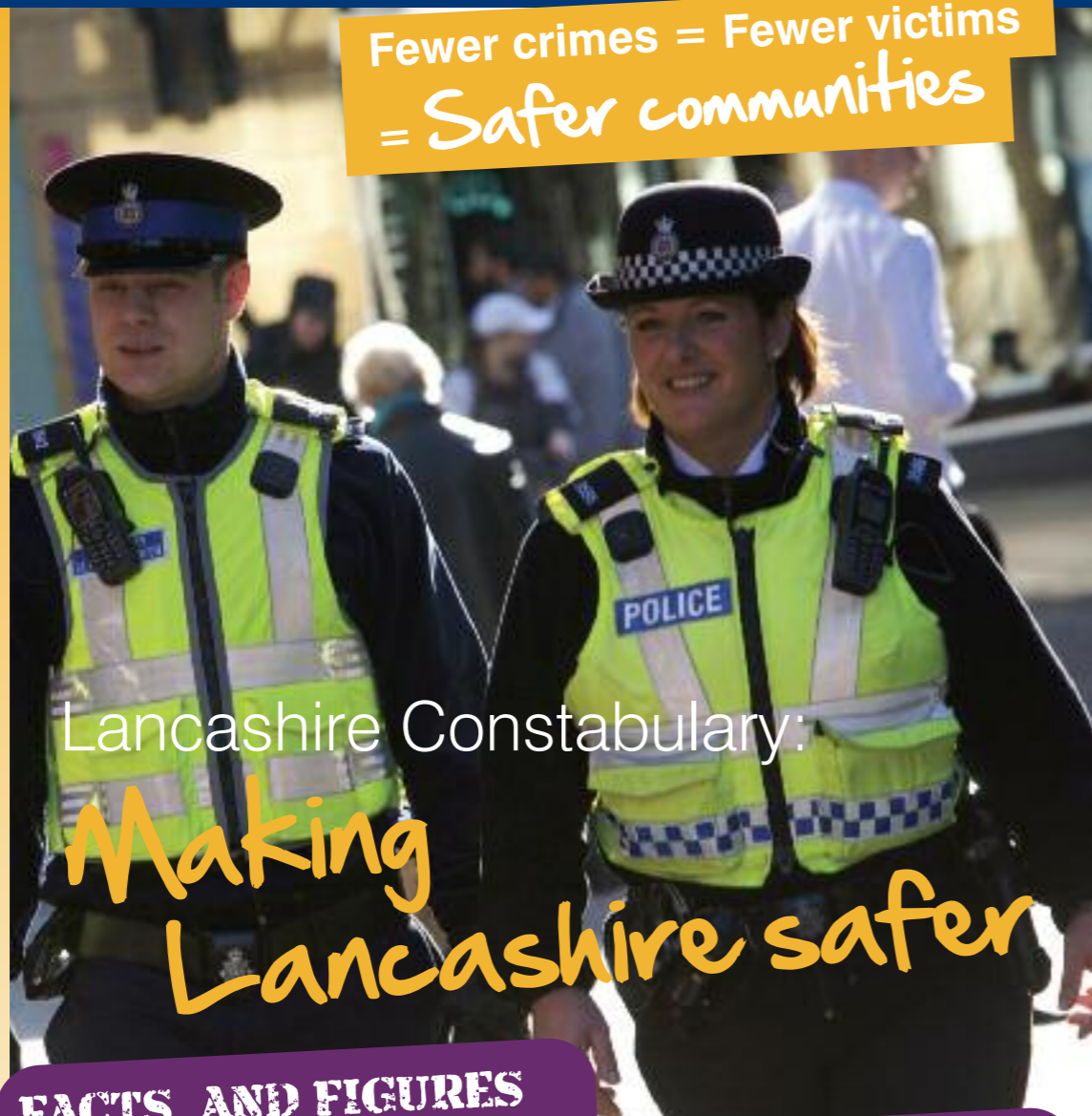
On a regional basis, our work with other Forces goes from strength to strength, saving money and making policing more effective. In the last year we have seen a number of highly successful initiatives put in place to prevent serious criminals from using the region's roads to carry out their illegal activities.

The Authority aims to ensure people in Lancashire receive a top quality police service that is excellent value for money and meets your expectations. That's why, in the coming year, we are determined to do everything we can to help the Constabulary maintain its impressive levels of performance and remain a top performing Force.

Councillor Malcolm Doherty OBE
Chair of Lancashire Police Authority

Malcolm Doherty

Fewer crimes = Fewer victims
= Safer communities



Lancashire Constabulary:
Making Lancashire safer

FACTS AND FIGURES

- Crime is down for the fourth year in a row
- There have been 34,828 fewer victims since 2004-05
- Violence against the person is down by 7.2%
- Criminal damage down by 8.2%
- There were 718 less vehicle crimes last year
- More crime is being detected. Our rate is 34%, or 1 in 3 crimes solved
- We're making criminals pay up. Over £6million in cash and assets was seized through the courts last year
- We answered 92.7% of all 999 calls in less than 10 seconds...
- ...and 95.4% of non-999 calls answered within 40 seconds
- 97.6% of non-999 callers were satisfied in how their call was handled



Responding to you

One of Lancashire Police Authority's jobs is to identify and understand the policing needs of people living and working in Lancashire. But we can't do it alone – we need you to tell us your concerns. From our consultation and engagement with you, here are just a few examples of issues reported to us and what we did to tackle them...

Policing for You

Before setting the police budget the Authority asks local people what they are willing to pay and what they would like to see the money spent on.

We have taken your views seriously. Every year you have said that you wanted to see an accessible and reassuring police presence on the streets and one that responds to your calls for help. This is why we have invested so heavily in Neighbourhood Policing, where Lancashire is the leading Force in England and Wales.

To ensure that this remains the case the Authority worked with the Constabulary to develop a monitoring process. This looks at performance on each division, whether officers need to be taken away from their normal duties to work on major incidents, the resources available and how this all impacts on your confidence in the Constabulary.

Frontline policing performance is now scrutinised carefully every quarter by the Authority's Planning and Performance Review Committee, looking for any areas where even further improvement can be made.

Investing in the future

Through careful financial planning, Lancashire is safer from risk of serious threats. In 2005 the Chief Constable told the Authority that an additional £17.6M was needed to keep people safe. While the Authority was keen to help, we knew that this could not be funded totally via the locally raised Council Tax.

The public told us that although they understood the need for specialist policing services, they did not want to see this at the expense of neighbourhood policing, with which we totally agreed.

Therefore, the Authority has driven a programme of efficiency savings and reprioritisation, alongside a very active community engagement process to make sure that the community agrees with our actions, so that now this figure has reduced to £7.3M.

Focused on results

No stone is left unturned as the Authority checks every area of police work and it has developed a new scrutiny process to check that every area that is important to you is thoroughly monitored.

Once the targets for the year have been set, the Authority then focuses its eyes on specific areas of policing that you have identified but which may not be monitored elsewhere. A schedule is developed which includes a mixture of measurements and requirements.

In 2008-09 we focused on the four strategic priorities and the two policing priorities in the Local Policing Plan:

- Neighbourhood Policing
- Quality
- Diversity
- Protecting People
- Reassuring the Public – particularly protecting those who are vulnerable – eg managing high risk violent offenders/roads policing /visibility/engagement with young people
- Reducing and investigating crime – particularly those offences that are of concern to the public eg domestic violence/substance misuse

By monitoring performance on a monthly basis via this new process fluctuations, welcome or unwelcome, can be identified at an early stage so that appropriate action can be taken.

Making Lancashire safer ...for you

The Police Authority's main aim is to make Lancashire even safer in the future. The Constabulary has maintained its position as a top performing Police Force, but by working with other organisations the Authority thinks that still more will be achieved.

That's why it has signed up to the Regional Collaboration Group of Police Authorities, to monitor the delivery of effective collaboration initiatives between Police Forces, checking that they are providing both operational and financial benefits.

Malcolm Doherty, Chair of the Authority, said: "Criminals don't stop at county borders and neither should the work to apprehend them. That's why we are pleased to see the Cross Border Crime Team successfully tackling serious and organised crime in the North West. By working together in this way, all the Police Forces involved are seeing the benefits - which is very good news for local people."

Other joint projects include a three-Force motorway policing venture with the Highways Agency, which is effectively preventing criminals using the motorway network and a joint-bid for funds to enhance the Automatic Number Plate Recognition system across the region. A collaboration project approved last year for the provision of forensic services is saving £500,000 per year, which is being reinvested in local policing.

A joint approach

The Authority has a key role on the Safer Lancashire Board, a group set up to support the work of all the crime and disorder reduction partnerships across the County by looking at the wider picture. The Board brings together all the organisations responsible for policing and community safety, coordinating their work, identifying priorities, reducing duplication and making them more effective overall.

Together, we are working to meet the targets set by the Local Authorities for making communities safer.

Protecting people

The Authority is careful with money, always challenging the Constabulary to find savings and use its resources to greatest possible effect. This means that this year alone, £1.3M has been invested in the Public Protection Units to keep the most vulnerable members of the community safe, such as victims of domestic abuse, the elderly and children at risk of exploitation.

Further funds have been invested to tackle serious and organised crime in the county, such as drug dealing and money laundering.

The Police Authority has increased its scrutiny of this important part of policing with the creation of a Protective Services Panel.

Working together

The issues that cause people greatest concern are not always the responsibility of the police. Recognising this, the Police Authority is working closely with other partners such as the Councils and their Community Safety Teams, to ensure that all the things that concern you are addressed by the right organisation.

This has seen the Authority leading the way, fully supported by all the Local Authorities, on a major youth engagement project to find out what causes young people to commit crime and how this can be addressed effectively.

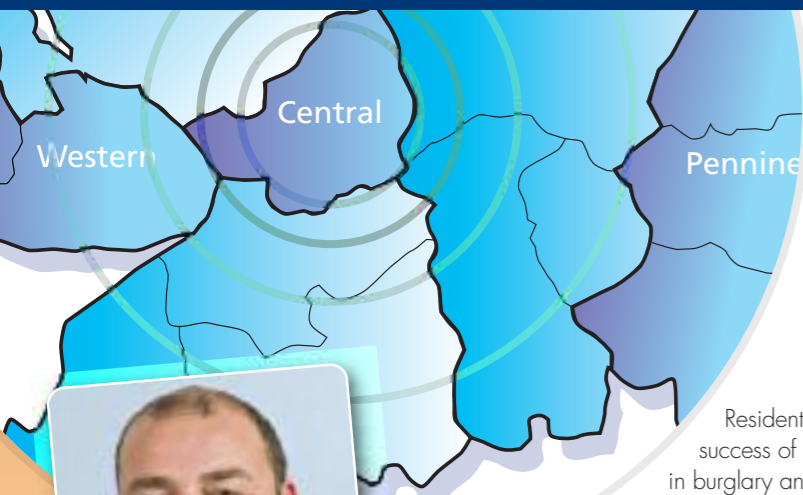
It is also organising events across the county to find out what will give you more confidence and satisfaction in the service provided. This year, it has invited all the Local Authorities to come along too, so that all your issues can be addressed in one go!

Want to get involved?

We are seeking residents to become part of a new monthly online resident's panel.

It is important that residents get involved in shaping the issues and decisions affecting policing, to enable the Authority to drive improvements, monitor service delivery and hold people to account for policing performance. If interested in joining, please email: naomi.walker@lancashire.gov.uk





PRESTON BEATS THE BURGLAR

Residents in Preston were full of praise for local police in July following the success of Operation Julius which aimed to prevent crime, target criminals involved in burglary and detect burglary offences.

The campaign included 946 visits and warnings to burglary suspects, 704 intelligence led stop and searches on burglary suspects, 37 search warrants being executed and 66 arrests for burglary offences.

Prolific burglar John Yates, 34, of Wildman Street, Preston was also jailed for four years in July after appearing at Preston Crown Court for four burglary offences, an assault and possession of class C drugs.

Yates was arrested back in February 2009 for burglaries he committed across Plungington, Tulketh and the Broadgate area of the city.

Inspector Nigel Parkinson said: "This sentence sends out a clear message to anyone involved in burglary offences and indeed any other crime that we are committed to bringing offenders to justice."



Prolific Burglar John Yates who was jailed for four years

CRIME FACTFILE

- 384 fewer violent crimes
- 775 fewer incidents of criminal damage
- 425 car crimes prevented



Deliver a first class policing service

I realise that I am in great danger of repeating myself again in this latest local policing summary, but it is a fact that recorded crime has fallen again in Central Division. I am very proud of my staff and our partners' efforts over the last 12 months and I know they are proud of this achievement.

The challenge is to keep it that way and deliver on our new target to improve public confidence in policing.

My staff and our partners will continue the proven tactics that reduce crime and disorder, simply put it's all about people and places.

We will target offenders, offering support where appropriate but not losing sight of the fact that our community expects robust policing. We will support victims and communities by ensuring that our neighbourhood policing teams are visible and accessible and that all our services are joined up to deliver the best possible service to everyone.

As for places, this is about identifying areas that need attention whether it is targeted patrols, crime prevention campaigns or a full partnership initiative to deal with a host of problems.

I believe that through our approach to crime and disorder reduction, quality of service and neighbourhood policing we will encourage the communities of Preston to have confidence in us to deliver a first class policing service.

Chief Superintendent Tim Jacques
Divisional Commander

Preston tackles anti-social behaviour

Continuing our fight against anti-social behaviour is a priority for Preston and officers in Ribbleton and Brookfield have carried out a huge amount of work which has achieved a 24% reduction in anti-social behaviour compared to last year in Ribbleton and a massive 43% reduction year on year in the Brookfield area.

The Moor Nook estate was one of the first groups targeted and the Community Beat Managers and Police Community Support Officers were soon able to identify a group who were the cause of the problems.

Sergeant Adrian Stephenson said: "The key to all this work was the robust monitoring of each individual and reviewing them all regularly to see if they had breached any acceptable behaviour contracts and if so taking them up to the next level.

"We have also had a superb working relationship with our partners particularly Gateway and the Youth Inclusion Programme who have been excellent in doing diversionary work on the youths with many of them now attending sports clubs and football events on a regular basis which has taken them away from the streets and means they are not offending.

"The police have also conducted Community Restorative Justice on one of the estates and this has been really impactful with the offenders saying afterwards that they didn't realise how their behaviour made peoples lives such a misery."

The work done on Moor Nook has also been replicated on Grange and Greenlands estates.

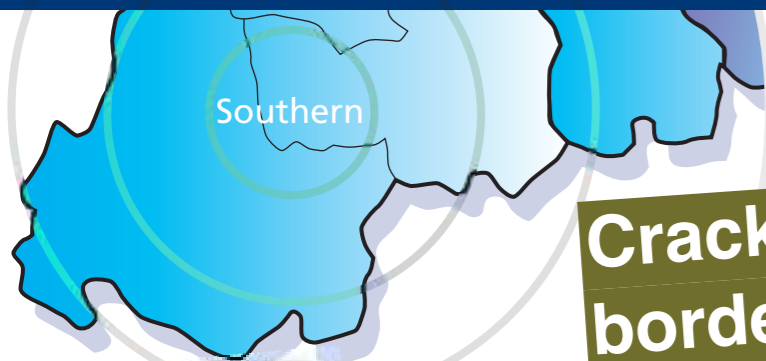


In my lifetime...
'my home has never been safer'

Burglary is at a 32 year low in Lancashire

Crime is low in Lancashire... *Let's keep it that way*





Crack down on cross border crime

Operation Coalition

Tackling cross border crime is a high priority in Southern Division and officers from Lancashire, Merseyside and Greater Manchester have been working together to reassure residents that they mean business when it comes to tackling crime.

Operation Coalition targets criminals who travel across the county borders to commit crimes, in particular burglaries and car theft.

Chief Inspector Dean Holden said, "Operation Coalition is aimed at protecting people and their neighbourhoods. We also intend to have an impact on reducing criminal activity committed by these offenders."

"We are sending out a clear message that we are sharing the information we have on these criminals and that we will do everything we can to bring these people to justice."

The first in a number of Operation Coalitions held earlier this year resulted in:

- 30 arrests for offences including burglary, drug supplying and drink driving.
- 500 vehicle stop checks, which resulted in a number of vehicle seizures and the confiscation of cash and drugs.

Chief Inspector Holden added: "We will continue to patrol our borders to deny criminals the use of our roads and transport networks and prevent crime in our neighbourhoods."

This operation is also supported by the Community Safety Partnerships.



Officers at Operation Coalition Briefing



Protecting people and reducing crime

Over the last 12 months we've arrested 9,155 offenders, recovered over £2 million worth of stolen property and as a result of the hard work and dedication of our officers, reduced incidents of criminal damage by 61.

Our detection rates also remain high with one in three offenders being brought to justice.

We have some challenges ahead and are working together with our partners, neighbouring police forces and the local community to actively target offenders who are travelling from other counties to commit crime in our area. Through this joint approach we have made significant arrests, particularly in terms of burglaries, drugs and vehicle crime and will continue to dedicate resources in this area over the coming year.

We remain committed to developing neighbourhood policing, and through the Police and Communities Together (PACT) meetings you are able to have a real say and influence your neighbourhood teams to tackle the issues you think are most important.

We have changed to a borough based structure to enable us to deliver our services to meet the specific needs of our communities and we will continue to look at how we deliver our services to ensure we deliver a high quality service that makes you feel safe.

Chief Superintendent Stuart Williams
Divisional Commander

PUTTING SAFETY FIRST-SCHOOL CHILDREN WARN MOTORISTS TO SLOW DOWN

Officers from Coppull Neighbourhood Policing Team have worked closely with a local primary school to come up with an effective solution to a problem with speeding drivers.

During the monthly Police and Communities Together (PACT) meetings residents had expressed concerns about motorists speeding through the village.

Pupils went out with local officers to help them with their speed enforcement. Motorists stopped by officers were then spoken to by the children who asked questions including 'how would you feel if you had killed me?' and 'why were you going so fast?'

Community Beat Manger PC Loz Elphick explains, "There is something very powerful about being told by children that you could have killed them. By delivering such a strong message we hope this will drive home the importance of driving carefully and considerably in the area."

The drivers spoken to by the children all agreed this type of action was much more thought provoking than receiving a speeding ticket.

Geographic Inspector Alison Harris added, "I am very supportive of initiatives like this. Hopefully speaking to the children will have a significant impact on changing the driver's behaviour."

"Through PACT (Police and Communities Together) we remain committed to tackling the issues that matter to our residents."

CRIME FACTFILE

821 drug offenders arrested

£2,067,627 worth of stolen property recovered

9,155 offenders arrested

61 fewer incidents of criminal damage



Children help local officers to target speeding drivers



In our lifetimes...
'never thought we'd see crime this low'

Year on year crime is reducing in Lancashire

Crime is low in Lancashire... Let's keep it that way





Crime continues to reduce

The last year has seen some significant changes to the way we deliver frontline services to the public in order to increase confidence in the police. First and foremost we have put additional staff into neighbourhoods and worked hard to answer calls on time and keep our promise to arrive when we say we will. Feedback from the public has been positive with confidence and satisfaction steadily improving locally. We still have a long way to go yet though. Crime continues to reduce with a 10 year low in burglary as a result of our efforts to target prolific offenders through some innovative working with the local authorities and other partners.

We have some superb results as a result of tackling serious criminality with a recent operation netting a team of Class A drug dealers and achieving convictions totalling 82 years in prison. This work often goes on unnoticed, as does much of our protective services work, but is making the area you live and work in safer and more hostile to serious criminals.

Chief Superintendent Andrew Rhodes
Divisional Commander

Revolution Project

A unique project aimed at reducing crime in Blackburn with Darwen by changing the way offenders are managed, was launched by the Rt Hon Jack Straw at a special ceremony in Blackburn in May.

The Revolution Project aims to reduce re offending and create safer communities by tailoring resources to offer offenders effective treatment and rehabilitation and to maintain tighter control over their behaviour and actions.

Dedicated police officers, probation officers and drug treatment workers are amongst a number of specialists working together at Revolution's base on Penny Street, Blackburn. The team offers support to offenders in areas such as accommodation, drugs and alcohol rehabilitation, health, finance and education. Specialist police officers also actively engage with harder to reach offenders to encourage them to use the facility.

Mr Straw said, "Lancashire Police, Lancashire Probation Service and Greater Manchester West NHS are amongst the best agencies in the country which is shown on the streets and in the neighbourhoods with the reductions in levels of crime."



The Rt Hon Jack Straw who launched the Revolution Project at a special ceremony in Blackburn

CRIME FACTFILE

- 8,186 offenders brought to justice
- £1,754,776 worth of stolen property recovered
- 474 fewer violent crimes
- 739 fewer incidents of criminal damage



Engage

The groundbreaking Engage project which has been running since March 2008 has won a national award and is in the running to win another.

The team recently won the Association for Public Service Excellence award for best partnership working and is in the running to win the national Tilley Award run by the Home Office.

The Engage Team, led by Lancashire Constabulary and Blackburn with Darwen Children's Services, was set up to tackle sexual exploitation of children. The team, which also includes a number of charities, use their skills and expertise to track down offenders who groom teenagers for sex whilst offering support and protection to young victims and their families.

Engage has now dealt with over 180 potentially vulnerable children and prosecutions have increased dramatically with over 25 people being charged with more than 63 offences of sexual exploitation.

Sergeant Mark Whelan said, "We have done a lot of good work to raise awareness of sexual exploitation and by pooling the skills from a number of different organisations we are seeing a growing number of prosecutions at court and are successfully helping to protect children from being sexually exploited."



Members of the Engage Team



In our lifetimes...

'We never thought we would have officers who understand our community'

Year on year, more officers reflect the diverse communities of Lancashire

Crime is low in Lancashire... *Let's keep it that way*



Working with partners to improve the life of residents.



6106 fewer victims of crime

I'm really pleased to let you know that crime is reducing in Northern Division – during 2008 /09 there were 6,106 fewer victims of crime.

We continue to see a consistently high detection rate, with over one third of all crimes reported resulting in an offender being brought to justice.

Historically, during times of financial hardship the police see a rise in certain areas of crime, such as violent offending, thefts and burglaries, and during the current economic climate we are doing all that we can to ensure that this does not happen.

The Policing Pledge was introduced in 2009 and many of its promises reflect what was already being done by our Neighbourhood Policing Teams. One of the promises that we are keen to deliver on is making sure that you are able to influence local policing priorities. This includes holding regular Police and Communities Together (PACT) meetings but also making sure that we are out on the streets, are approachable and willing to listen.

Priorities that have been raised include tackling criminal damage and anti-social behaviour. We have carried out many operations, such as clean-up campaigns and diversionary youth activities, in a bid to tackle these issues.

The division also has to deal with some very serious and organised crimes and we are committed to putting these criminals before the courts.

As we move forward, we want to persist with our successes. We will continue to provide value for money and maintain our desire to improve life for all of those people who live in Northern Division.

Chief Superintendent Tracey Launder
Divisional Commander

The strengthening of the relationship between police, councils and other agencies continues to improve life for people living in Northern Division.

The work of these Multi-Agency Problem Solving (MAPS) teams is paying dividends, as highlighted by last October's Not in My Neighbourhood campaign in Fleetwood.

A week-long programme of action was combined with community spirit to clean up the West View and Chatsworth Avenue estates.



PCSOs and council staff at a clean-up day in Fleetwood



Two youngsters in riot gear on a clean-up day

Over 17 skips and two lorries filled with rubbish were removed from the area - most of which was being stockpiled to hold an impromptu, and possibly dangerous, bonfire party.

Sergeant Gary Tunstall, MAPS co-ordinator, said: "Over the past year the evolution of the MAPS teams has been really impressive and we are effectively working together to tackle problems in our areas.

"Community involvement is key to achieving success in these types of operations - we realise we aren't going

to change things unless we can get the community on board, working with us and taking pride in the area they live in."

CRIME FACTFILE

5,826 offenders brought to justice

£950,066 worth of stolen property recovered

307 fewer violent crimes

189 fewer incidents of criminal damage



Street pastors offer assistance to town centre revellers

Lancaster has a vibrant night time economy - but excess alcohol can lead to incidents of violence and criminal damage, as well as putting the general safety of revellers at risk.

Some of those who become worse for wear on a night out merely need someone to talk to or an offer of practical help, rather than police intervention.

As a result the Street Pastor initiative, in connection with 14 local churches, was set up in September 2008 to bolster the good work already being done through Operation Nightsafe.

Around 22 church volunteers go on patrol on Saturday nights to speak to those out and about and offer general assistance.

Their work has included helping drunken people find transport home, waiting with people on their own, handing out flip-flops, spikeys, thermal blankets and water and diffusing arguments.

Between September 2008 and May 2009 the Street Pastors patrolled for 551 hours and helped 783 people.

Inspector Steve Anderton said: "At its busiest, around 10,000 people head in to the city centre for a night out. Drinking too much often results in people becoming vulnerable and susceptible to crime.

"The Street Pastors have helped a great number of people who otherwise may have come to harm."



A neighbourhood policing briefing with volunteer police staff

Operation Brisk

Targeting drug dealers in Morecambe's West End

As part of the Policing Pledge officers in Northern Division have promised to listen to the concerns of residents and then act on the issues affecting them.

Operation Brisk was borne out of residents' feedback at PACT meetings, about the problems caused by drug dealers in Morecambe's West End.

After police used drugs warrants and crack house closure orders to target dealers in their homes, they began to take to their streets to peddle their illegal wares.

Operation Brisk disrupts this street dealing activity with plain clothes police officers

going out on foot to stop and search suspected dealers.

Uniformed officers and PCSOs then carry out reassurance work in the local community to explain to residents what has been going on.

Inspector Geoff Tagg, Morecambe Police, said: "Operation Brisk activity takes place around twice a month and we have had some very significant seizures of illegal substances, which has had a dramatic effect on Morecambe's drugs supply chain.

"We want local residents to be fully aware of the efforts we will go to to protect the public, in particular those whose lives are being affected by drug dealers in their neighbourhoods."



In our lifetimes...

'there are now more police officers than ever'

Year on year, officer numbers have increased in Lancashire

Crime is low in Lancashire... Let's keep it that way



New office opened on Grange Park



Build confidence in the police

Further reductions in crime over the last 12 months have brought some types of crime to their lowest level in over 30 years in Western Division.

Whilst the statistics reflect some real successes for the police and other agencies, reducing crime also has a tangible impact upon the quality of people's lives.

One of our main priorities remains to disrupt serious and organised criminals. Protecting people from those who cause the most harm to communities rightly remains at the very foundation of what we do.

As well as actual crime levels, I believe that one of the single biggest factors in influencing how people feel about where they live is whether they believe that their local police service is accessible in a way and at a time that they want it.

The Policing Pledge was introduced at the beginning of this year and I absolutely support the ten promises within it. We have invested in more Community Beat Managers and PCSOs over recent years, putting them right at the heart of communities, and these officers will help us to deliver our pledge by being visible and accessible to residents.

We are committed to getting the Policing Pledge right, reducing serious crime further and dealing with the issues that worry people on a day-to-day basis, such as anti-social behaviour, which can undermine feelings of safety even if crime is falling.

My aim is to continue to build confidence in the police – I want people to be confident that they can rely on us to do exactly what needs to be done to tackle local issues.

Chief Superintendent Richard Debicki
Divisional Commander

As part of the police's pledge to put more officers in the heart of communities, police from Layton and Grange Park opened a new office base within Boundary Primary School earlier this year.

The Grange Park base acts as a shared office facility for police officers and Blackpool Council staff from the Springboard Family Intervention project – a team that offers families support – allowing more effective partnership working between the two agencies.

Sergeant Richard Greer said: "This new office is a fantastic resource for the local area and the neighbourhood policing teams.

"Neighbourhood policing is all about putting officers at the centre of the communities they serve and this development certainly allows the officers to be more accessible to local residents.

"It also saves a lot of time which was previously spent travelling, allowing more resources to put into policing the local area and targeting criminals."



Layton and Grange Park police officers in the new office

CRIME FACTFILE

881 fewer victims of crime

22 fewer victims of burglary

62 fewer victims of vehicle crime

2,000 items of stolen property were recovered, with a value of almost £1.4 million



210 drugs warrants were executed in the past year

Residents have told officers through the Police and Community Together (PACT) meetings that they would like to see drug dealers targeted and a clampdown on the problems associated with drug use.

In response to this, a total of 210 drugs warrants were executed across Western Division in the last year and 913 people were arrested for drug offences – 352 of which were for drug dealing offences.

Detective Chief Inspector Tim Leeson said: "We are working vigorously to ensure that community concerns about drugs are reported and acted upon.

"We are prepared to take all available steps against drug dealing in Blackpool and the Fylde."

Offenders arrested in the area for acquisitive or drug misuse offences are now being tested for drugs on arrest in a bid to reduce crime and get more people into treatment sooner.

Detective Chief Inspector Leeson added: "More people are now being tested, including those who do not go on to face charges, providing a gateway to support and treatment for a greater number of people and hopefully reducing crime in the long term.

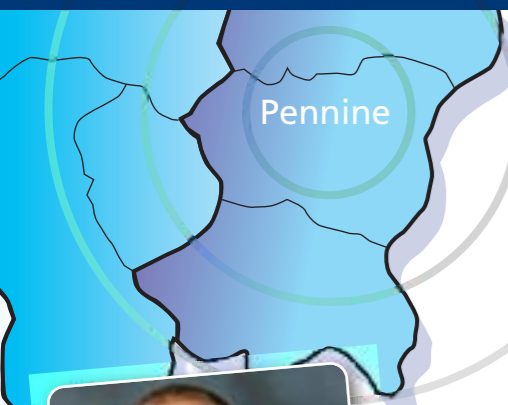
"This should make communities safer and reduce the social costs of drug related offending."

In our lifetimes...

'never thought we'd have our own local officer again'

Every area in Lancashire has its own Neighbourhood Policing Team

Crime is low in Lancashire... Let's keep it that way



Nimrod Strikes a Blow to Drug Dealers



Officers putting up a Nimrod poster at one of the targeted addresses



Successfully tackling serious and organised crime

Over the past 12 months, all crime in Pennine Division has gone down and there have been significant reductions in some very serious offences like violent crime, which fell by 8.8% and robbery, which dropped by 11%.

We also achieved reductions in offences like burglary and criminal damage which we know have a really adverse affect on our local communities.

In addition, we have been successfully tackling serious and organised crimes like drug dealing, not only putting offenders behind bars but seizing their assets too – ensuring that crime certainly doesn't pay in Pennine.

The tried and tested tactics of targeting and arresting criminals will continue, but we will also employ new and innovative ways to break the cycle of crime. The philosophy of our new Integrated Offender Management approach is critical to that.

Time invested in new processes and systems away from the public eye has helped us improve the way we manage demand for our services and free up officer time. This along with our continued investment in Neighbourhood Policing and a real drive to be citizen focused will ensure we continue to provide a highly visible and accessible Neighbourhood Policing service to our local communities. By doing that, communities can be confident we will know what the problems are and what exactly needs to be done to tackle them.

The challenge now is to keep crime levels low and ensure that people living and working in the three boroughs of Burnley, Pendle and Rossendale have confidence in local policing.

Chief Superintendent Clive Tatum
Divisional Commander

A number of drug dealers are staring a significant prison sentence in the face following a successful drugs operation in Burnley in June.

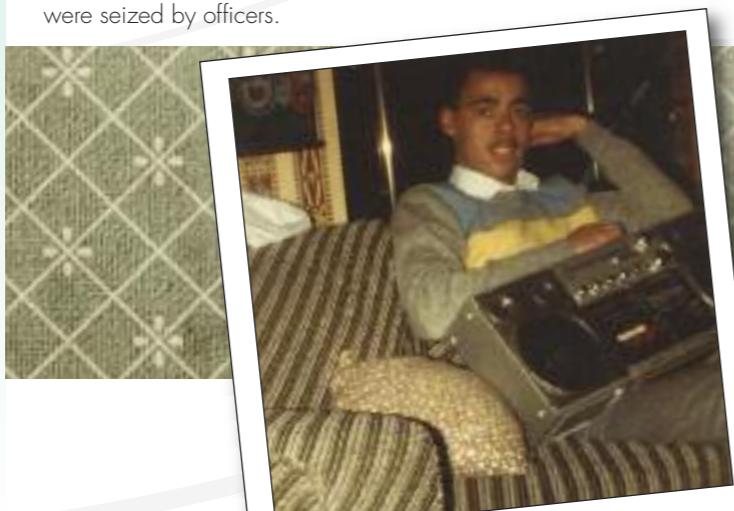
42 people were arrested - 35 of them subsequently charged - in connection with the supply of Class A drugs as part of Operation Nimrod.

Over 100 officers from across the county, including Support Unit Officers, Dog Patrols, Response Officers, Neighbourhood Policing Officers and CID staff took part in the intelligence-led operation which involved months of evidence gathering on alleged drug dealing in Burnley.

As well as the 42 arrests, quantities of cash and drugs – heroin and crack cocaine – were seized by officers.

Chief Superintendent Clive Tatum, Commander of Pennine Division said: "We know that the majority of burglaries, car crime and robberies are carried out to fund a drugs habit. That is why we are working hard to stamp out drug dealing through operations like Nimrod, as well as working with partner agencies to offer rehabilitation and support to those addicted to drugs to help break the cycle of offending where appropriate.

"We are committed to taking Class A drugs off the streets and hope the Nimrod activity helps to reassure local communities that we are listening to, and acting upon, their concerns."



BURGLARS BEHIND BARS

BURGLARS in Burnley, Pendle and Rossendale are facing a combined total of over 100 years behind bars thanks to the efforts of officers in Pennine Division.

As part of a burglary crackdown codenamed Operation Finesse, over 50 burglars were convicted and sentenced in the first six months of this year, receiving an average jail term of around two years.

Photographs of many of the offenders were released to the media as part of the crackdown in a bid to let others know about the consequences of committing crime in Pennine.

Pennine's Operations Manager, Superintendent Sarah Oldham, spearheaded the burglary reduction initiative, visiting many suspected offenders herself to personally warn them of police action.

She said: "Crime is low in Lancashire and we want to keep it that way. Our burglary crackdown resulted in dozens of offenders being put behind bars - reducing crime levels and more importantly, significantly cutting the number of victims of crime.

"Burglars in our division should be under no illusions at all – if they are committing offences, they will be targeted until they are caught and then the likelihood is they will serve time in prison."



Pennine's Operations Manager, Superintendent Sarah Oldham who spearheaded the burglary reduction initiative

CRIME FACTFILE

7,285 offenders brought to justice

£1,895,929 worth of stolen property recovered

424 fewer violent crimes

363 fewer incidents of criminal damage

*In my lifetime...
'never thought I'd see crime so low'*

Year on year crime is reducing in Lancashire

Crime is low in Lancashire... Let's keep it that way



Each year, when the Police Authority, in consultation with the Chief Constable, sets the policing priorities for Lancashire it takes into account what local people have said matters most to them.

The Authority and the Constabulary agreed a single operational priority for 2009-2010:

“To reassure the public by dealing with the anti-social behaviour and crime that is of concern while particularly protecting those who are vulnerable.”

The Police Authority wants to make sure that you receive the police service that you need and that crime continues to decrease so that you have confidence in your policing service and its work with partners to tackle the issues that concern you most.

This means the Constabulary will focus on nine specific areas of policing:

- Violent Crime
- Acquisitive Crime
- Serious and Organised Crime
- Counter Terrorism
- Substance Misuse
- Anti-social Behaviour
- Offending and Re-offending
- Public Safety
- Service Delivery

The Chief Constable’s objectives for the year are set by the Police Authority in consultation with the people of Lancashire. He is responsible for, and measured against, the achievement of those objectives.

The Authority, in its role as a ‘critical friend’, scrutinises every area of performance from how the money is spent, the quality of service, crime figures, to the Policing Pledge targets. While Lancashire Constabulary is a consistently high performing Force, we look closely to see where and how improvements can be made.

The Constabulary is also inspected by Her Majesty’s Inspectorate of Constabulary and the Audit Commission.

How did we do?

The tables below show how crime in Lancashire compares to other Forces in England and Wales and how it sits against our ‘most similar Forces’ (MSF). Our MSF (the Forces that are most similar in make up to Lancashire Constabulary) include Leicestershire, Kent, Nottinghamshire, West Yorkshire, Essex, Northamptonshire, Hertfordshire.

Crimes per 1,000 population (per 1,000 households for Burglary) 2008/2009

	Lancashire	Lancashire MSF	England & Wales
All crime	81.0	84.8	85.8
Violent crime	17.4	17.3	18.8
Domestic burglary	8.5	14.0	12.2
Vehicle crime	7.5	10.1	10.1

Satisfaction of victims of domestic burglary, violent crime, vehicle crime and road traffic collisions with:- 2008/2009 (%)

	Lancashire	Lancashire MSF
Ease of contact	95.9%	95.1%
Police actions	83.6%	83.0%
Police follow-up	71.6%	72.4%
Treatment received	93.6%	92.5%
Whole experience	83.5%	84.3%